



Cabinet Secretariat of Government of Mongolia

MONGOLIA OPEN GOVERNMENT PARTNERSHIP NATIONAL ACTION PLAN 2014-2016

Final Self-Assessment Report 2016



Commitment Completion Template 3.3.1.1.Monitor and ensure implementation of information transparency					
	.3.1.1.Monitor and ensitementing agency	ure impiemer 	ntation of informat Ministry o		icy
Name of responsible person from implementing agency			Enkhj		
•	, Department	Departme	ent of public admir	nistration and r	management
	Email	•	enkhjargal@	moj.gov.mn	_
	Phone		9990		
041	Government	Cabinet Se	ecretariat of Gove	ernment, Minist	try of Finance
Other actors involved	CSOs, private sector, working groups,		-		
Ма	multilaterals in Objective	(Parliament	nd ensure impary Act) on Information Access.	olementation ormation Tran	of the Law sparency and
Co	Description of ommitment character limit)	Right to Ir Parliament Transparen	ndments to the In information Access in order to estall cy Commission Commissioner.	ss Act and s blish a Natior	submit to the nal Information
Relevance Briefly describe the way in which this commitment is relevant to further advancing OGP values of access to information, public accountability, civic participation, and technology and innovation for openness and accountability		Highly relevant for ensuring the transparency and access to information of the OGP values and enabling the government to be more accountable for implementation, legal and financial information.			
Briefly descri results of the how it will eith more open of	Ambition be the intended policy he commitment and her make government r improve government more openness.	develop a ensuring mechanism	ed policy result more participat well-informed s to get their feed more open and r	ory and incl citizens ar lbacks. And al	usive society, nd establish
	npletion level	Not started	Limited	Substantial	Completed
				Х	
Include speci reporting per year of the wherever pos whether there of members of or whether	ons of the results ific activities within the eriod (first or second e action plan) and, ssible, please indicate re has been evidence of the public using the the commitment has d an effect.	1. In June 2009, the Parliament enacted the Law on Information Transparency and Right to Information Access, which has four major components: responsibilities of public sectors institutions, the human resources, the budgetary financing, and the public procurement. The Independent Authority Against Corruption and non-governmental organizations are to monitor the implementation of this Law. In July 2014, the Parliament amended this law. Specifically, Article			

	2, Clause 9 (on Budgetary transparency) and Clause 10 (Transparency of public procurement of goods, works and services) were removed to be in line with the newly approved The Glass (Transparent) Account Law. The Law regulates mechanisms to provide information to citizens about the policies and activities of the Ministry of Justice and Interior, prompt connection with the staff responsible, approval of time, subject, and schedule according to the contracts with press and broadcasters for making public announcement, publicly inform any activity and/or event of the Ministry, and to promote Ministry's reform processes developed within legal framework to be submitted to the Parliament and draft legislation in a specific program. In order to ensure transparent information, the Government agencies have regularly updated their web pages and linked to major social networks. The Information transparency strategies of Ministry's agencies and organizations are developed and approved. In order to implement these, the Ministry of Justice and Interior has developed the Communication Strategy on Media and Public Relations.
End date	2016
Next steps	-
Additional information (Description of	n what remains to be achieved and any risks or challenges

Commitment Completion Template				
3.3.1.2. Modernize performance indicators of information transparency of public organization into citizen targeted ones.				
Lead impleme	nting agency	The Cabinet Secretariat of Government		
Name of responsible person from implementing agency Head of Monitoring, evaluation and interreduced department.				
Title, Department Department of Monitoring, Evaluation and Internal A				
Em	ail	Oyuntsetseg_kh@cabinet.gov.mn		
Pho	ne	260358		
O.I.	Government	-		
Other actors involved	CSOs, private sector, working groups, multilaterals	Civil society organizations		

Main Objective	Monitor and ensure implementation of the Law on Information Transparency and Right to Information			
	Access			
Brief Description of	Modernize performance indicators of information			
Commitment	transparency of public sector institutions into citizen-			
(140 character limit)	oriented.			
Relevance				
Briefly describe the way in which				
this commitment is relevant to	Highly relev	ant for ensuring t	he transparency	v and access
further advancing OGP values of		on of the OGP val		·
access to information, public		t to be more accor		•
accountability, civic participation,		nancial information		omomation,
and technology and innovation for			1.	
<u> </u>				
openness and accountability				
Ambition				
Briefly describe the intended policy	The intende	ed policy result is t	o make the gov	/ernment
results of the commitment and		to public and acco		
how it will either make government	•	d legal information		
more open or improve government	Illianolar an	a logal illiolillatio	•	
through more openness.				
	Not	Limited	Substantial	Completed
Completion level	started			
			X	
Descriptions of the results Include specific activities within the reporting period (first or second year of the action plan) and, wherever possible, please indicate whether there has been evidence of members of the public using the or whether the commitment has had an effect.	The Government (Cabinet) Resolution No. 322 on General Regulations for monitoring and evaluation of public administrative authorities' performance and policy planning documents was issued on 9th September 2009. This Cabinet Resolution obliges that performance of all government bodies needs to be evaluated through independent consumer satisfaction surveys. Due to lack of the standardized client feedback criteria, the reports varied on quality and consistency. Thus, the Cabinet Secretariat is developing a general standard for client satisfaction assessment.			

	Additionally, the IAAC biannually conducts public sector institutions' integrity assessment based on research of satisfaction level of citizens and private sector organizations towards the government services. The evaluation report is published and made available to public. Also, the results of this assessment are being used for a measure to assess the public sector organizations' performance.
End date	2016
Next steps	-

_

Commitment Completion Template					
	3.3.1.3. Launch Transparent Accounting System				
Lead impleme	enting agency	Ministry of Finance			
	sible person from ing agency	B.Munkh-Erdene			
Title, De	partment	The Budget Income Division, Department of Policy of Budget and Planning			
En	nail	munkherdene_b@mof.gov.mn			
Ph	one	264522			
	Government	Public Procurement Authority			
Other actors involved	CSOs, private sector, working groups, multilaterals	-			
	bjective	Adapt a transparent accounting system			
Brief Description of Commitment (140 character limit)		The Government Budget proposals, taxation revenue collection, the government income and expenditure, implementation and planning of public procurement will be reported to citizens.			
Relevance Briefly describe the way in which this commitment is relevant to further advancing OGP values of access to information, public accountability, civic participation, and technology and innovation for openness and accountability		Relevant for increasing the government information transparency and openness to public.			

Ambition Briefly describe the intended policy results of the commitment and how it will either make government more open or improve government through more openness.

Descriptions of the results Include specific activities within the

reporting period (first or second

year of the action plan) and,

wherever possible, please indicate

whether there has been evidence

of members of the public using the

or whether the commitment has had an effect.

To enable the government to be more open to citizens by providing public information access on budget and public finances.

Completion level	Not started	Limited	Substantial	Completed	
Completion level				х	

- In 2014, the Government (Cabinet) Resolution # 384 approved the "Glass Account Procedures on the Standard of Information Content to be on accessible online".
- In order to provide information on the Law on Glass Account and its enabling procedures, a total of 15000 civil servants at all levels were trained through 112 workshop seminars.
- 25000 copies of printed standard guideline on "Law on Glass Account, and procedures of data entrance on the glass account website" disseminated among the public sector institutions.
- Within 10 days of each month, all information on the government budget performance to be posted at the http://www.mof.gov.mn (Ministry of Finance)
- Citizens complaints are decreased after placing the public procurement tender materials of bidding companies online at public websites.
- In order to consolidate all information regarding public tenders, investment, procurement of services, producers and budget forecasts are placed on https://tender.gov.mn. In 2016, the website has 2965

tender invitations in total, however only 567 tender
results have been registered therefore, client
organizations underperformed on providing
information regarding tender results to citizens.
Therefore, the client public sector institutions have
been contacted to follow the policies on timely
posting of full versions of public procurement
contracts on the above website.

End date	2016
Next steps	-

	Commitment Completion Template					
2 2 1 4 Dayalan	3.3.1.4. Develop a central database of minerals, oil, and land tenure license owners, and make					
3.3.1.4. Develop	a central database	it open to th		re license owr	iers, and make	
Lead impleme	enting agency	Mineral Resources Authority of Mongolia, Cabinet Secretariat of Mongolia Improved Governance of Extractives Project				
· ·	sible person from ing agency	Chinbaatar.N, Sh.Tsolmon				
Title, De	partment	Head of Ca	Head of Cadaster division in Mineral Resource Authority, Coordinator of Secretariat			
En	nail		Chinbaa_8763	3@yahoo.com	1	
Pho	one		263	640		
	Government		National D	ata Center		
Other actors involved	CSOs, private sector, working groups, multilaterals	Mongolia EITI National Council and Task Force			ask Force	
Main O	bjective	Disclose general information on special licenses of minerals, oil and land tenure ownerships.				
Brief Description of Commitment (140 character limit)		Develop a central database of minerals, oil, and land tenure license owners, and make it open to the public by online. Provide comprehensive information regarding license owners, duration of license, commencement and termination date of license, and location area, etc.				
Briefly describe this commitme further advancin access to info accountability, c and technology a	vance the way in which nt is relevant to g OGP values of rmation, public ivic participation, and innovation for I accountability	Relevant fo	r increasing the go	overnment info		
Briefly describe the results of the control how it will either the more open or imp	oition the intended policy ommitment and make government orove government or openness.	regarding li	points aims at enacense of minerals	, oil, and land	tenure.	
Complet	tion level	Not started	Limited	Substantial	Completed	
				^		

Within the framework "Governance Support Project" of the World Bank, The Computerized Mining Cadaster System (CMCS) has implemented in partnership with the Mineral Resources Authority. The project has improved administrative procedures and public services. The central database of mining and exploration licenses at https://cmcs.mram.gov.mn/CMCS/, which is accessible to citizens. By end of 2016, it has registered 2174 exploration licenses and 1571 mining and tenure licenses.

It provides comprehensive information regarding license owners, duration of license, commencement and termination date of license, location are, name and ID code transparently to citizens. Users can easily find out any license through various filters.

This database provides information access on special areas such as special state area, small scale mining area, strategic deposit are etc. All licenses and special areas are also available on the e-mapping section of the database.

Second project has implemented within the scope of Extractive Industries Transparency Initiative (EITI) and under EBRD financing the EITI electronic reporting system has developed at / http://tailan.eitimongolia.mn /.

License data from cadaster of MRAM is downloaded to this system and data required by EITI standard is disclosed. That is covering the number of license, name of field, sixe of field, type of mineral, name of holding company, issued and expiry dates.

License data is delivered to citizens in accessible mode on e-mapping, which allows to filter as per aimag (province), soum (county), number, name of field, size of field, type of mineral in open data format, is available to be downloaded as table.

On top, the system receives electronic EITI report from business entities operating in extractive sector, which discloses all paid taxes, payment, fees, donation by entities to central and local budget, also discloses annual production, sale proceeds of extractive products, rehabilitated land from environmental damage.

End date	2016
Next steps	-

Descriptions of the results
Include specific activities within the
reporting period (first or second
year of the action plan) and,
wherever possible, please indicate
whether there has been evidence
of members of the public using the
or whether the commitment has
had an effect.

Cadastral registration system of MRAM is collecting and preparing the data for oil licenses, and will be registered on the database

	Commitment Completion Template				
	ransparency all ag				tion sharing of
	oublic-owned resou				() ()
Lead impleme	enting agency	Mineral Resource Authority, Secretariat of Mongolia Improved Governance of Extractives Project			
Name of respons	sible person from	Шрг			s Fioject
•	ing agency		Chinbaatar.N	, Sh.Tsolmon	
	partment	Head of Cadaster division in Mineral Resource Authority, Coordinator of Secretariat			
Em	nail		Chinbaa_876	3@yahoo.com	1
Pho	one		263	8640	
Oth a r	National Data Center			-	
Other actors involved	Mongolia EITI National Council and working group	-			
Main O	bjective	Join the Open contract partnership and ensure transparency of all agreements			
Comm	cription of nitment acter limit)	production	Make contracts public on investment, stability and production sharing of public-owned resources such as water, minerals, oil and land		
Briefly describe this commitment further advancing access to informaccountability, cand technology a	vance the way in which nt is relevant to g OGP values of rmation, public ivic participation, and innovation for		r increasing the in	oformation tran	sparency and
results of the control how it will either in more open or imp	nition the intended policy commitment and make government prove government the openness.	To make the government more open and accountable through making the contracts in public on mineral recourse, oil, land and water.			nineral
Complet	ion level	Not started	Limited	Substantial	Completed
]	X

In order to ensure the contract transparency, the Mongolia EITI National Council established three technical sub-group in 2015, which was chaired by the Director of Mining policy department of the Ministry of Mining and Heavy Industries.

This group conducted a rese on legislation related to contract disclosure, organized meetings with contracting parties and downloaded contracts and created database.

The group is now working to finalize adaption of the Contract Transparency web site. This online database is accessible at www.iltodgeree.mn and will contain and disclose public all Investment agreements, Production sharing agreements, Local cooperation agreements, Agreements on use of water and land.

The contracts in the database are in metadata, PDF version of contracts, converted PDF text, and explanation annotation of relevant clauses and articles. Users are able to search, compare and download documents from database.

In accordance with the Law on Minerals, and the investment (and taxation) stability and mining agreements are to be made public. Thus, agreements with Boroo Gold LLC on Boroo gold mine, "Tsairt Mineral" LLC on "Tumurt Ovoo" zinc mine, Chinhua-Mak-Nariin suhait LLC on "Nariin suhait" coal mine and the Investment agreement with the Oyu tolgoi LLC on "Oyu tolgoi" mine are now public.

The following amendment was made to Article 11 of the Law on Minerals: The government office shall organize issuing of, revocation, transfer and depositing of exploration and mining licenses and return or transfer activities of mine site under public scrutiny. License holders shall make an agreement with local government offices in regard to protecting environment, mining and industrial infrastructure development and increasing workplaces. The Government (Cabinet) meeting approved standard template for this agreement by its Resolution # 179 of 2016.

Also, the sub-working group of Mongolia EITI National Council on Contract Transparency has created database of contracts made with local authorities. The database collected contract information from 15 regional governments and capital city, including

Descriptions of the results
Include specific activities within the
reporting period (first or second
year of the action plan) and,
wherever possible, please indicate
whether there has been evidence
of members of the public using the
or whether the commitment has
had an effect.

information of 59 contracts, of which 25 are copies of contracts.

Following the revised Law on Petroleum, the principles production sharing agreement implemented. The Government (Cabinet) approved standard template of production sharing agreement by its Resolution # 104 in 2015 and published on www.legalinfo.mn accessible to citizens. A list of companies that have production sharing agreement is placed on websites of the Ministry of Mining and Heave Industries, the Mineral Resources and Petroleum Authority (MRPA). Additionally, the Government (Cabinet) approved standard template for agreements on environmental protection and voluntary support to local development by its resolution 430 of 2015. Currently, there are 25 production sharing agreements have been made. The sub working group of Mongolia EITI National Council on Contract Transparency meeting with companies which have organized concluded Production sharing agreement and agreed to disclose the whole agreement except Annex 'B', which is about geology and exploration finings.

The MRPA organizes information provision activities every year in the aimags /provinces these agreements relate to. An advantage of the revision of Petroleum law in relation to investment decision making is that it sets different timing for each organization. Also, it reduced the processes for making production sharing agreement.

	agreement.
End date	2016
Next steps	-

Commitment Completion Template		
3.3.1.6. Information transparency on environment.		
Lead impleme	nting agency	Ministry of Nature, Environment and Tourism
Name of responsible person from implementing agency		Dorjgotov
Title, Department		Public administration and management department
Email		bdorjgotov2002@yahoo.com
Phone		99881437
Other Government		Cabinet Secretariat of Government

actors involved	CSOs, private sector, working groups, multilaterals	NGOs			
Main Ob	jective	Publish a	a list of mandatory enviror	•	ation on the
Brief Desc Commi (140 chara	tment cter limit)	environmer	list of mandatory It such as inform he natural enviror	y public inforr nation regardin	ng any actions
Relevation Briefly describe to this commitment further advancing access to informaccountability, circle and technology and openness and	he way in which it is relevant to if OGP values of mation, public vic participation, and innovation for	Relevant for openness to	r increasing the in o citizens.	formation tran	sparency and
Ambi Briefly describe the results of the continuous it will either management of through more	e intended policy mmitment and nake government rove government	assigning th	ne government to ne commitments to rmation harmful to	o public and pr	rivate sector to
Completi	on level	Not started	Limited	Substantial	Completed
Descriptions of Include specific and reporting period year of the acts wherever possible whether there has of members of the or whether the control had an	ctivities within the (first or second ion plan) and, e, please indicate is been evidence in public using the commitment has	Air pollution monitoring tools such as www.agaa.website , mobile application compatible for both An and IOS operating systems, real-time LED dis showing air pollution rate at specific points aroun city have been developed and made for public us		and Tourism e Information lydrology and ently holds 22 abase, Water ate Database, www.agaar.mn both Android LED displays around the bublic use not transparency cion. ded daily at Agency for g. Remainder	
End o		is provided at <u>www.mne.mn.</u> 2016			
Next s	ichs	1	-	•	

-

Commitment Completion Template					
3.3.1.7. Disclose	to the public info	rmation relat progra	ing to foreign loar ms.	ns, assistance	projects and
Lead implemen	nting agency	progra	Ministry o	f Finance	
Name of responsi			Munkh	iorgal N	
implementin				jargal.N	
Title, Depa	artment	Debt Mana	gement Division, Financing and De		
Ema	ail		munkhjargal_r	n@mof.gov.mi	n
Phor	ne		260	247	
	Government		Minis	stries	
Other	CSOs, private				
actors	sector, working		-	-	
involved	groups,				
N4 : 01	Multilaterals	D : 1		1.12	
Main Obj	jective	Disclose in	formation to the passistance project		•
Brief Description of Commitment (140 character limit)		Disclose information to the public relating to foreign loan assistance projects and programs including the total amount, terms, pay back duration and general provisions related to the loan rate, the Board members and implementation bodies.			
Relevance Briefly describe the way in which this commitment is relevant to further advancing OGP values of access to information, public accountability, civic participation, and technology and innovation for openness and accountability		Relevant fo	r ensuring the trar of the OGP value		d access to
Ambition Briefly describe the intended policy results of the commitment and how it will either make government more open or improve government through more openness.		projects, an	transparency regard program provide ant income and the	es accurate m	easurement
Completio	on level	started	Limited	Jubstantial	X

Established the information data base of result based monitoring, evaluation, and assessment management at online /www.odamis.mof.gov.mn/. The database is accessible to public via public access. The following categories of information are registered in the data base: Descriptions of the results 1. Implemented projects and programs and those in process funfed by foreign loans and assistance, and, Include specific activities within the reporting period (first or second implementing bodies. and components. year of the action plan) and, 2. Information on fundamental conditions total amount wherever possible, please indicate and loan rate and so on. whether there has been evidence 3. Project and program financing, performance, of members of the public using the expense information or whether the commitment has 4. Project and program key performance indicators of had an effect. and evaluation monitorina and other relative informaiton Documents including project program and commencing contract, MoU, reports and closing reports are attached on the website. During the reporting period, information of 1139 foreign loan assistance projects and programs are disclosed to the public. The database is being regularly updated. . End date 2016 Next steps

Commitment Completion Template			
3.3.1.8. Disclose budget funded procurement contacts above 80 million MNT.			
Lead implem	enting agency	Ministry of Finance	
•	sible person from ting agency	Sugarmaa.B	
Title, Department		Department of legal amd procurement	
Email		sugarmaa_b@mof.gov.mn	
Phone		267416	
	Government	National Procurement Agency	
Other actors involved	CSOs, private sector, working groups, multilaterals	-	
Main Objective		Increasing public transparency	
Brief Description of Commitment		Disclose budget funded procurement contacts above 80 million MNT.	

		nformation tran	sparency and
	•		publish
Not started	Limited	Substantial	Completed
			X
to tender procuremn related info and www Agency acourties of the Law Improved to number of In 2016, however, of therefore, providing in public. The contacted and comp	r, selection rest documents, ormation are publicated and cording to provide on Glass (Transported days 10009 tender in the website has only 567 tender reclient organization regarderes, the client instantly to ensure the matter of the website has provided the cordination of the client organization regarderes, the client instantly to ensure the cordination of the website information of the website	esults, selection contract amount at the contract amount is selected in 6.4.3, 6.4 count at the	ted entities, nt, and other ve-tender.mn. Procurement and of Article 6 ats. egistered total ender results. For invitations the registered erformed on the estimate of the entities of the estimate of the est
	20)16	
		-	
	To enable the information Not started Dislosed into tender procuremn related information and www. Agency across the Law Improved to number of In 2016, however, of therefore, providing in public. The contacted and comp	To enable the government to information on state budget of the started Not Limited started Dislosed information regard to tender, selection reprocurement documents, related information are publicand www.tender.gov.mn Agency according to provide of the Law on Glass (Transport Improved the integrated danumber of 10009 tender into In 2016, the website has however, only 567 tender retherefore, client organization providing information regard public. Therefore, the client contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand complete information agreement details on the website or the contacted instantly to ensurand contacted instan	To enable the government to transparently information on state budget expenditure. Not Limited Substantial Started Dislosed information regarding procurem to tender, selection results, selection procurement documents, contract amount related information are published on www.

Commitment Completion Template					
3.3.2.1. Ensuring civic engament in improving public service					
	nenting agency		Ministry of Just		
	nsible person from		Enkhj	argal	
implementing agency Title, Department		Donortma			nagamant
· · · · · · · · · · · · · · · · · · ·	eparimeni Email	Бераппе	ent of public admir @enkhjargal		magement
Phone				9977	
	Government		Cabinet Secretaria		t
Other	CSOs, private				
actors	sector, working				
involved	groups,		-		
	multilaterals				
	Objective	Improving p	ublic service, ens	uring civic engag	jement
	escription of mitment	Ensuring civ	vic engament in p	lanning and deve	eloping
	aracter limit)	the public s	ervice at local and	d central level.	
•	evance				
Briefly describe	e the way in which				
	ent is relevant to				
	ing OGP values of		increasing the in	•	arency and
	formation, public	openness to public and civic engagement.			
	civic participation,				
and technology and innovation for openness and accountability					
Ambition					
Briefly describe	the intended policy		ne government m		
	commitment and		e principal of civ		
	r make government		improving the p	oublic services	by through
•	nprove government ore openness.	reflecting cit	izens' feedback.		
unougnine	ore opeririess.	Not	Limited	Substantial	Completed
Comple	etion level	started	2	Gazetarriar	Completed
•				Х	
			Development Pol		
			aring, Law on G		•
			aws has been a		
			in 2015 to ensure cision making pro	• •	•
	Descriptions of the results Include specific activities within the		o promote and a		_
			ent in decision-r		
•			ons by enabling tl		
reporting period			actively engage		
			of acts and regul		
			ts as well as ame on. Moreover,		
			nts development		
			e rights empower		
			<u> </u>	, =g-: ia	

	 -In 2016, in order to raise public awareness on citizens' right to be involved in improving public services a public campaign on "Promotion of the Law on Advertising" has been organized at 6 districts of the capital city, and Bagakhangai, Baganuur, and Nalaikh districts. In scope of the campaign, 51279 hand-outs from 11 implementing agencies have been disseminated among the public to inform citizens on the laws that were approved to increase civic engagement. -The public has been informed through 5 newspapers, 17 websites, 1 radio station, 25 television channels, total of 10200 citizens had consultations, and 807 citizens had consultations regarding the Criminal Code, and the General Administrative Code.
End date	2016
Next steps	-
Additional information (Description of	n what remains to be achieved and any risks or shallonges

-

Commitment Completion Template		
	3.3.2.2	2. Introducing e-public service
Lead impleme	enting agency	Information Technology, Posts and Telecommunications Authority
	sible person from ing agency	B.Erdene
Title, De	partment	Specialist at the Information Technology Division
Email		<u>erdene@itpta.gov.mn</u>
Phone		99096069
	Government	Cabinet Secretariat of Government
Other actors involved	CSOs, private sector, working groups, multilaterals	-
Main O	bjective	Introducing new methods to deliver e-services promptly
Brief Description of Commitment (140 character limit)		Developing public servise portal for people to recieve e- services regardless of the location and distances and operating public service portal and 20-30 public services are included in that portal.

Relevance

Briefly describe the way in which this commitment is relevant to further advancing OGP values of access to information, public accountability, civic participation, and technology and innovation for openness and accountability In a project framework of Public Procurement Office 2013-12-03-02 "Developing modules for general public service portal", this four organizations: License Center of General Police Department, Ministry of Roads and Transportation, General Insurance Department and General Social and Welfare Service Department to switch 25 public services into e-services. According to the planned activities, the following works were done: collecting service requirements, creating an environment for testing, programming and simulation of these organizations.

In order to increase the types of public e-services, we conducted public service survey among 60 organizations on possibility of adding and connecting to the One-stop shops and www.ezasag.mn. As a result, we determined about 167 services that can use the e-services. In a framework of this activity, "Introducing e-Public services" of Government (Cabinet) Resolution of 2015, the list of public services that can be connected to the public e-services were approved and this work could be done through the partnership of public and private organizations.

Ambition

Briefly describe the intended policy results of the commitment and how it will either make government more open or improve government through more openness.

Positively influencing government actions for introducing new methods to introducing e-services, providing public services promptly against with the OGP values of technology and innovation advancement.

Completion level	Not started	Limited	Substantial	Completed
·			Х	
Descriptions of the results				

Descriptions of the results
Include specific activities within the
reporting period (first or second
year of the action plan) and,
wherever possible, please indicate
whether there has been evidence
of members of the public using the
or whether the commitment has
had an effect

Ready to launch developing public service portal that can be delivered through www.ezasag.mn that included 25 public services.

паа ап ептест.	
End date	2016
Next steps	-

Commitment Completion Template 3.3.2.3. Create a single access public service for citizens without requiring supplementary state registered data, based on principle of "one citizen- one public servant" Information Technology, Posts and Telecommunications Lead implementing agency **Authority** Name of responsible person from L.Erdenechuluun implementing agency Title, Department Human security policy studies center Email Phone 976-7011-0216 Government CSOs, private Other sector, working actors Center for Human Security Policy Studies (NGO) involved groups. multilaterals Main Objective Provide public services at a single point of access. Brief Description of Create a single access public service for citizens without Commitment requiring supplementary state registered data, based on (140 character limit) principle of "one citizen- one public servant". Relevance Briefly describe the way in which this commitment is relevant to further advancing OGP values of Relevant for utilizing the technology advantages in providing public services to government to citizens. access to information, public accountability, civic participation, and technology and innovation for openness and accountability **Ambition** Briefly describe the intended policy Positively influencing government actions for introducing results of the commitment and new methods to introducing e-services, providing public how it will either make government services promptly against with the OGP values of more open or improve government technology and innovation advancement. through more openness. Not Limited Substantial Completed Completion level started Χ Human security policy studies center is working with Descriptions of the results Non-Government Organizations on technological Include specific activities within the solution of making one-stop shops closer to the reporting period (first or second citizens and improving the sufficiency of "One window year of the action plan) and, service." "One window service" which is one public wherever possible, please indicate servant- one citizen provides 8-11 public services whether there has been evidence ranging from state registration services, social of members of the public using the insurance sevices and so on. Creating a "Center of a or whether the commitment has General Public Services" plan was developed and in a had an effect.

framework of introducing the budget, service types and other implementing activities to the Prime

	Minister, The Working group of "Creating a Center of Public Services" was established in February 8, 2016 under resolution of 27 of department Head. Through the Center of General Public Service, 138 services of total of 13 public sector organizations will be able to deliver to citizens.	
End date	2016	
Next steps	-	
Additional information (Description on what remains to be achieved and any risks or challenges		

Commitment Completion Template 3.3.2.4. Improve and develop smart e-service capability fro one window-public serice and introduce it as a standard unit of public service. Lead implementing agency Ministry of Justice and Interior Name of responsible person from Enkhjargal implementing agency Title, Department Department of Public Administration and Management **Email** enkhjargal@moj.gov.mn Phone 99909977 Government All governmental organizations CSOs, private Other actors sector, working involved groups. multilaterals Improve and develop smart e-service capability for one-Main Objective window public service and introduce it as standard unit of public service. Provide a list of public services separatelly for each level Brief Description of of administrative units and adapt one standard for these Commitment services for provision and distribute relative information to (140 character limit) citizens in a inclusive method. Relevance Briefly describe the way in which this commitment is relevant to further advancing OGP values of Relevant for improving public services and increasing access to information, public transparency. accountability, civic participation, and technology and innovation for openness and accountability

Ambition Briefly describe the intended policy results of the commitment and how it will either make government more open or improve government through more openness.	disabilities t	s to the public se hrough onsite and d distance without	d online regard	•
Completion level	Not started	Limited	Substantial	Completed
Complete to the		x		
Descriptions of the results Include specific activities within the reporting period (first or second year of the action plan) and, wherever possible, please indicate whether there has been evidence of members of the public using the or whether the commitment has had an effect.	possible 25	of developing do e-services on der the feasibili	the basis of	public service
End date		20	15	
Next steps		<u> </u>	<u>-</u>	
Additional information (Description on what remains to be achieved and any risks or challenges to implementing the commitment.)				

Commitment Completion Template		
	3.3.2.5. Incre	easing the number of online machine
Lead impler	menting agency	Information Technology, Posts and Telecommunications Authority
•	nsible person from nting agency	Undarmaa.D
Title, D	epartment	Specialist at the Project Management Division
E	mail	undarmaa@itpta.gov.mn
Phone		91011058
	Government	The Cabinet Secretariat of Government
Other actors involved	CSOs, private sector, working groups, multilaterals	-
Main	Objective	Introducing new methods to deliver e-services promptly
Brief Description of Commitment (140 character limit)		Spread e-machines across local areas to distanced local citizens and increase the number at 230. As well as increase the number of services of the machine.

Relevance

Briefly describe the way in which this commitment is relevant to further advancing OGP values of access to information, public accountability, civic participation, and technology and innovation for openness and accountability

Relevant for improving public services and increasing transparency.

Ambition

Briefly describe the intended policy results of the commitment and how it will either make government more open or improve government through more openness.

Increase in the number of e-machines will provide swift access to government service for public use. Relevant for improving public services and increasing transparency.

Completion level	Not started	Limited	Substantial	Completed
			Х	

Descriptions of the results
Include specific activities within the
reporting period (first or second
year of the action plan) and,
wherever possible, please indicate
whether there has been evidence
of members of the public using the
or whether the commitment has
had an effect.

28 e-ATMachines are placed in 21 aimags (provinces) of Mongolia, 80 e-machines placed in Ulaanbaatar and providing 8 types registration enquiries, 4 types enquiries of General Department of Taxation and other services of entities. Plus 17 types of services are available for business entities, for example from newspaper subscription to even paying electrical bill is possible at the e-machine. Total number of 108 e-machines is in operation. In order to increase the number of the e-machines, recommendation letter has been sent to local government authorities to include financing for the e-ATMachines in their budget of 2015.

2015

End date

Next steps

Additional information (Description on what remains to be achieved and any risks or challenges to implementing the commitment.)

A proposal has been sent to Ministry of finance to reflect in the budget of 2016 to set up additional 36 e-machines.

Commitment Completion Template

3.3.2.6. Report public feedback on government performance recieved from "government 11-11 center". Government shall also establish a data system that responds to track petitions and enquiries.

Lead implementing agency	The Cabinet Secretariat of Government
Name of responsible person from implementing agency	Oyuntsetseg.Kh
Title, Department	Department of Monitoring, Evaluation and Internal Audit
Email	Oyuntsetseg_kh@cabinet.gov.mn

Phone			9909	9893	
	Government	Information	n Technology, Pos Auth		mmunications
Other actors involved	CSOs, private sector, working groups, multilaterals		-		
Main O	bjective		system to recieve ations from citize		
Comm	cription of nitment acter limit)	Report pul recieved f Governmer	olic feedback or rom "governmer at shall also est o track petitions ar	n government at 11-11 Cor ablish a data	t performance ntact Center".
Briefly describe this commitme further advancin access to info accountability, of and technology a	vance the way in which ant is relevant to ag OGP values of armation, public civic participation, and innovation for accountability	Relevant for increasing public transparency, improving public service.		, improving	
Ambition Briefly describe the intended policy results of the commitment and how it will either make government more open or improve government through more openness.		process and	e engagement in g I making the gove to the citizens.		
Completion level		Not started	Limited	Substantial	Completed
Descriptions of the results Include specific activities within the reporting period (first or second year of the action plan) and, wherever possible, please indicate whether there has been evidence of members of the public using the or whether the commitment has had an effect.		established to give authorities "Governme and requivarieties of person in service of relevant a citizens be end of a regarding which should be en solve live online	ernment's "11-1" d in 2012 to work feedbacks and a cent Center to resets" that collect of channels included the collect of channels included the collect of channels included with respective 2016, sent feed 117,517 of 124, lows 94 percent of discussion has buthorities to respective the collection of	c as a platform requests to enter was resceive citizen' its feedbacks uding telephore and then er action, and resolution. The dbacks back 652 registered ficitizen feedbacks. Its feen broadcas	government named after s feedbacks through 10 ne calls, in- s or public transfers to then reports ne center, by to citizens d feedbacks dbacks have Moreover, 33 ted including

	from the center.
End date	2015
Next steps	-
Additional information (Description of	on what remains to be achieved and any risks or challenges
to imp	plementing the commitment.)
	·
	-

	Commitment Completion Template		
	3.3.3.1. Develop a	and publish e-mapping of crime occurance.	
Lead impler	nenting agency	Ministry of Justice and Interior	
-	nsible person from nting agency	Enkhjargal	
Title, D	epartment	Department of Public Administration and Management	
Е	mail	enkhjargal@moj.gov.mn	
Р	hone	99909977	
Other	Government	Information Technology, Posts and Telecommunications Authority	
actors involved	CSOs, private sector, working groups, multilaterals	-	
Main (Objective	Create a integrated information system of legal enforcement actions, crime, and violation registration.	
Brief Description of Commitment (140 character limit)		Operate e-mapping of crime occurance	
Relevance Briefly describe the way in which this commitment is relevant to further advancing OGP values of access to information, public accountability, civic participation, and technology and innovation for openness and accountability		Relevant for strengthening the integrity, and reducing the corruption.	

Ambition Briefly describe the intended policy results of the commitment and how it will either make government more open or improve government through more openness.

To ensure the local people with crime awareness information, create safe and preventive environment for citizens, and making the government more accountable.

Completion level	Not started	Limited	Substantial	Completed
Completion level				Х

Descriptions of the results Include specific activities within the reporting period (first or second year of the action plan) and. wherever possible, please indicate whether there has been evidence of members of the public using the or whether the commitment has had an effect.

End date

Justice State Secretary's decree No. A/53 formed a working group to develop "E-Mapping of Crime Occurence System Application to the Police Activities" project. The project has fully completed and an crimes e-mapping system is operational http://www.crimemap.police.gov.mn/. Total number 72.577 registered crimes in nine districts of Ulaanbaatar have been inserted by the Information and Technology Center of the General Police Department. The data covers certain registered crimes of 2011 and 2012, and all registered crimes from 2013 to present. IT department updates the databes dalily bases.

The crimemap web site has 3 sections which are crime map, diagrams, and list of crimes. All three sections can be filtered by crime category, place that is occured, and a time period. Users can use 11 categories of crimes, 9 distcrists and khoroos, as well as any time period up to 6 moths or a year to filter in different sections.

Each pinned crime in the map shows crime's category, number, occured time and place including police department it got registered.

Diagrams show more analytical information such as case detection rate, type of place that crimes occured, as well as occured time and a day of a week

In the third section, similar information can be seen in a list which allows users to check details in more organised form.

2015

Next steps	-
Additional information (Description	on what remains to be achieved and any risks or challenges

to implementing the commitment.)

Commitment Completion Template		
3.3.3.2. Create a united information data base on law enforcement activities, crimes and		
violations records.		
Lead implementing agency Ministry Justice and Interior		

Name of responsible person from implementing agency			Enkhj	argal	
Title, Department		Department of Public Administration and Management			
Email		enkhkargal@moj.gov.mn			
Phone			9990	9977	
	Government		-	•	
Other	CSOs, private				
actors	sector, working				
involved	groups, multilaterals		•	-	
Main Ob		Create a	central informa	tion data	base on law
Maii 00	,000	enforcemen	t activities, crime base as accessa	s and violatio	ns records and
Brief Desc		Create a	central informa		base on law
Commi			t activities, crim		
(140 chara	,	make the relative bod	data base acces ies.	ssible and ir	nclusive to the
Releva					
Briefly describe to this commitmen					
further advancing		Relevant for	strengthening int	tearity and red	ducing the
access to infor		corruption.	Strengthering in	legitty and rec	ducing the
accountability, civ					
and technology ar	•				
openness and accountability					
Ambition Briefly describe the intended policy					
results of the co	•		ne local people wi		
how it will either m		information, create safe and preventive environment for citizens, and making the government more accountable.			
more open or impl	•	citizens, and	making the gove	ernment more	accountable.
through more	e openness.				
		Not	Limited	Substantial	Completed
Completion	on level	started		.,,	
				Х	
Descriptions of the results Include specific activities within the reporting period (first or second year of the action plan) and, wherever possible, please indicate whether there has been evidence of members of the public using the or whether the commitment has had an effect.		Resolution draft of central information data base on law enforcement activities, crimes and violations records has been approved by Parliamnet. Information transfering network has been established between Fiber cable between the Ministry of Justice and other related organizations within the project implemented in cooperation with and Cyber safety agency under the Intelligence Authorithy.			
		Police Dep on crimina enforcement updates m	ation and Techno artment has regis al records, rece nt activities by 20 othly and all rela ess the database	stered 70168 eived penalti 016. Informati ted governme	03 information es, and law on is regularly

	Also, General Police Department publishes "Crime occurances, its causes and ways to prevent" booklet which comprised information about crime features including its tendency, circumstances, types, preventions, as well as, administrative violations, researches of certain types of crime, and reports. A publication prepared every year and delivers to higher-level organizations, law enforcement agencies, central and regional local police departments.
End date	2015
Next steps	-

Commitment Completion Template					
3.3.3.3 Introduce a	a system of rando	m disclosure to public of assets and financial statements of			
		any public servants.			
Lead impleme		Independent Authority Against Corruption			
Name of respons	•	Batsaikhan.J, a head of monitoring, supervision analysis			
implementin		division of Anti-corruption authority			
Title, Dep	artment	Division on Monitoring and Analysis, IAAC			
Em		contact@iaac.mn			
Pho	ne	70112468, 70112485			
Othor	Government	Ministry of Justice and Interior			
Other actors involved CSOs, priv sector, work groups, multilatera		-			
Main Ob	jective	Introduce a system of random disclosure to public of assets and financial statements of any public servants.			
Brief Description of Commitment (140 character limit)		Introduce a system of random disclosure to public of assets and financial statements of any public servants.			
Relevance Briefly describe the way in which this commitment is relevant to further advancing OGP values of access to information, public accountability, civic participation, and technology and innovation for openness and accountability		Relevance for strengthening integrity and reducing the corruption.			

Ambition Briefly describe the intended policy results of the commitment and how it will either make government more open or improve government through more openness.

Next steps

Enhancing public trust to the government. Government will be more accountable and transparent.

Completion level	Not started	Limited	Substantial	Completed	
•		Х			
Descriptions of the results					
Include specific activities within the reporting period (first or second					
year of the action plan) and,					
wherever possible, please indicate	Due to manual processing, investigations have been				
whether there has been evidence	limited to only public servants whom either requested or				
of members of the public using the	reported by citizens or organizations.				
or whether the commitment has					
had an effect.					
End date		20	15		

Additional information (Description on what remains to be achieved and any risks or challenges to implementing the commitment.)

Due to manual investigation processing, only 1 to 2 percent of total public servants' public of assets and financial statements has been investigated annually.

	Commitment Completion Template						
3.3.3.4 Publish	3.3.3.4 Publish the asset and financial statements of officials who work in organizations with						
high li	kelihood of corruptio	n index on website and ensure citizen monitoring.					
Lead impler	menting agency	Independent Authority Against Corruption					
	nsible person from nting agency	Batsaikhan.J, Head of Monitoring and Analysis Division of IAAC					
Title, D	epartment	Division of Monitoring and Analysis, IAAC					
E	mail	contact@iaac.mn					
Р	hone	70112468, 70112485					
	Ministry of Justice	Ministry of Justice and Interior					
Other	CSOs, private						
actors	sector, working	_					
involved	groups,	_					
	multilaterals						
Main Objective		Publish the asset and financial statements of officials that work in the General Tax Authority, Customs Authority, and the Mineral Resource Authority on the AntiCorruption Authority website					
Brief Description of		Publish the asset and financial statements of officials					
Commitment		who work in organizations with a high likelihood of					
(140 character limit)		corruption index on website and ensure citizen					

	monitoring.			
Relevance Briefly describe the way in which this commitment is relevant to further advancing OGP values of access to information, public accountability, civic participation, and technology and innovation for openness and accountability	Relevant for strengthening integrity and reducing the corruption			
Ambition Briefly describe the intended policy results of the commitment and how it will either make government more open or improve government through more openness.	Publishing income statement of higher level of government officials is one of the step for reducing the corruption			
Completion level	Not started	Limited	Substantial	Completed
				X
Descriptions of the results Include specific activities within the reporting period (first or second year of the action plan) and, wherever possible, please indicate whether there has been evidence of members of the public using the or whether the commitment has had an effect.	in the General Tax Authority, Customs Authority, and the Mineral Resource Authority, income statement have been published on the AntiCorruption Authority website http://www.iaac.mp. website publicly. The information			
End date	Not applicable			
Next steps			-	
Additional information (Description of to imp		ns to be achieve e commitment.)	d and any risk	s or challenges
	_			

Commitment Completion Template					
3.3.3.5. Create regulations that repeal decisions made without due participation of citizens and contradict public interests.					
Lead implementing agency Ministry of Justice and Interior					
Name of responsible person from implementing agency	Enkhjargal				
Title, Department Department of Public Administration and Managemer					
Email	Enkhjargal@moj.gov.mn				

Phone Government		99909977			
Government	Capital city and local governors			rs	
Other CSOs, private		o orpinami only amina			
actors sector, working					
involved groups,		-	•		
multilaterals					
Main Objective	Strength	ening integrity an	d reducing th	e corruption	
Brief Description of		gulations that rep			
Commitment	•	cipation of citiz		•	
(140 character limit)	•	as well as h	old the off	icials at fault	
Dalamana	accountab	ole.			
Relevance					
Briefly describe the way in which this commitment is relevant to					
further advancing OGP values of	Relevant f	or strengthening	integrity and r	educing the	
access to information, public	corruption	•	integrity and i	oudonig and	
accountability, civic participation,	'				
and technology and innovation for					
openness and accountability					
Ambition					
Briefly describe the intended policy	The intended policy result is that to make the				
results of the commitment and how it will either make government	government more accountable when making decisions and developing policies and to always include citizens'				
more open or improve government	participation.				
through more openness.	partioipati	J. 1.			
,	Not	Limited	Substantial	Completed	
Completion level	started				
		X			
Descriptions of the results		ry has finalized t			
Include specific activities within the	violation, and gaps of 7 laws such as law on labor, law				
reporting period (first or second year of the action plan) and,	on small, medium enterprises, law on tourism, law on				
wherever possible, please indicate	union of apartment owners, law on taxation, law on international contract and law on smoking control in				
whether there has been evidence	order to erase the overlapping, violation, and gaps of				
of members of the public using the					
or whether the commitment has	between them by working jointly with the relative				
had an effect.	government central organizations.				
End date	2015				
Next steps		-	•		
Additional information (Description o			d and any risk	s or challenges	
to imp	elementing th	e commitment.)			

Commitment Completion Template

3.3.3.6. Deliver draft laws, acts, amendments and administrative rules to the public attention in due time.						
Lead implementing agency		Ministry of Justice and Interior				
Name of responsible person from implementing agency		Enkhjargal				
Title, Dep		Departme	nt of Public Admi	nistration and	Management	
Ema	ail		Enkhjargal@	moj.gov.mn		
Pho				9977		
	Government	(Cabinet Secretari	at of Governm	ent	
Other actors involved	CSOs, private sector, working groups, multilaterals	-				
Main Ob	jective	Provide	legal information			
Brief Description of Commitment (140 character limit)		information Citizens Ch	Create an opportunity for people to access legal information from Public Service Online Machines, Citizens Chambers as well as the public libraries at each provincial level.			
Relevance Briefly describe the way in which this commitment is relevant to further advancing OGP values of access to information, public accountability, civic participation, and technology and innovation for openness and accountability		Highly relevant for making the government more open, responsive and accountable as ensuring the citizens with legal information ad giving them an opportunity to have their voice to be heard.				
Ambition Briefly describe the intended policy results of the commitment and how it will either make government more open or improve government through more openness.			d policy is to ensi sions, approving	•	•	
		Not	Limited	Substantial	Completed	
Completion	on level	started				
Descriptions of Include specific active reporting period year of the active wherever possible whether there has of members of the or whether the control had an or whether the control of the control of the period of the control of t	tivities within the (first or second on plan) and, please indicate been evidence public using the ommitment has	and 314 of the Legal in Moreover, r number of o Seminars an enhancing	2015, a total numamended docume formation system of Alexer 1600 documend workshops have a fegal knowledge s of Ministries and	ents have bee ble has been of ents have been we been organi to the over 4	n registered in operated, total registered.	

Additionally, all legal documents have been registered online on www.legalinfo.mn which public can access, and hardcopies are distributed to all level of government organizations as well as public libraries constantly.
2016
-

-

Commitment Completion Template						
3.3.3.7 Strengthe	3.3.3.7 Strengthen the capacity of citizens by implementing certain projects to enhance legal					
		target groups	s using simple lan			
Lead impleme			Ministry of Justice and Interior			
Name of responsi	•		Enkhj	argal		
implementir		Department of Public Administration and Management				
Title, Dep		Departme			Management	
Ema			enkhjargal@			
Pho	_		9990	9977		
Othor	Government		-			
Other actors	CSOs, private sector, working		NG	Os		
involved	groups,	g NGOs				
mivolved	multilaterals					
Main Ob		Enhancing legal knowledge of target groups and citizens.				
Brief Desc	·	Strengthen the capacity of citizens by implementing				
Commi	•		jects to enhánce			
(140 chara	cter limit)	groups usin	ig simple language	е.		
Releva						
Briefly describe to						
this commitmen		Relevant for strengthening integrity and reducing the corruption.				
further advancing						
access to informaccountability, civi						
and technology ar						
openness and						
-	Ambition Briefly describe the intended policy					
results of the commitment and		To make the citizens more participatory in policymaking				
how it will either make government						
more open or impl		process				
through more	e openness.					
Completion	on level	Not	Limited	Substantial	Completed	

	started			
			Х	
Descriptions of the results Include specific activities within the reporting period (first or second year of the action plan) and, wherever possible, please indicate whether there has been evidence of members of the public using the or whether the commitment has had an effect.	information broadcastin Seminars at enhance leg charge of in State Secrenhancing 2015. Contract for institute has children right.	framework of e regarding ne g via radio progra nd workshops hav gal knowledge to t formation, public etary has appro legal knowledge r working in coo s been signed. Vorts, and opposing Moreover, the har	w legislation mevery month to been organishe civil servar relations and to byed seminar of decision members for the workshops for gramily violer	h has been h. ized in order to hts those are in training. For program for hakers on May National legal reprotecting of hice have been
End date				
Next steps -				
Additional information (Description on what remains to be achieved and any risks or challenges to implementing the commitment.)				
-				